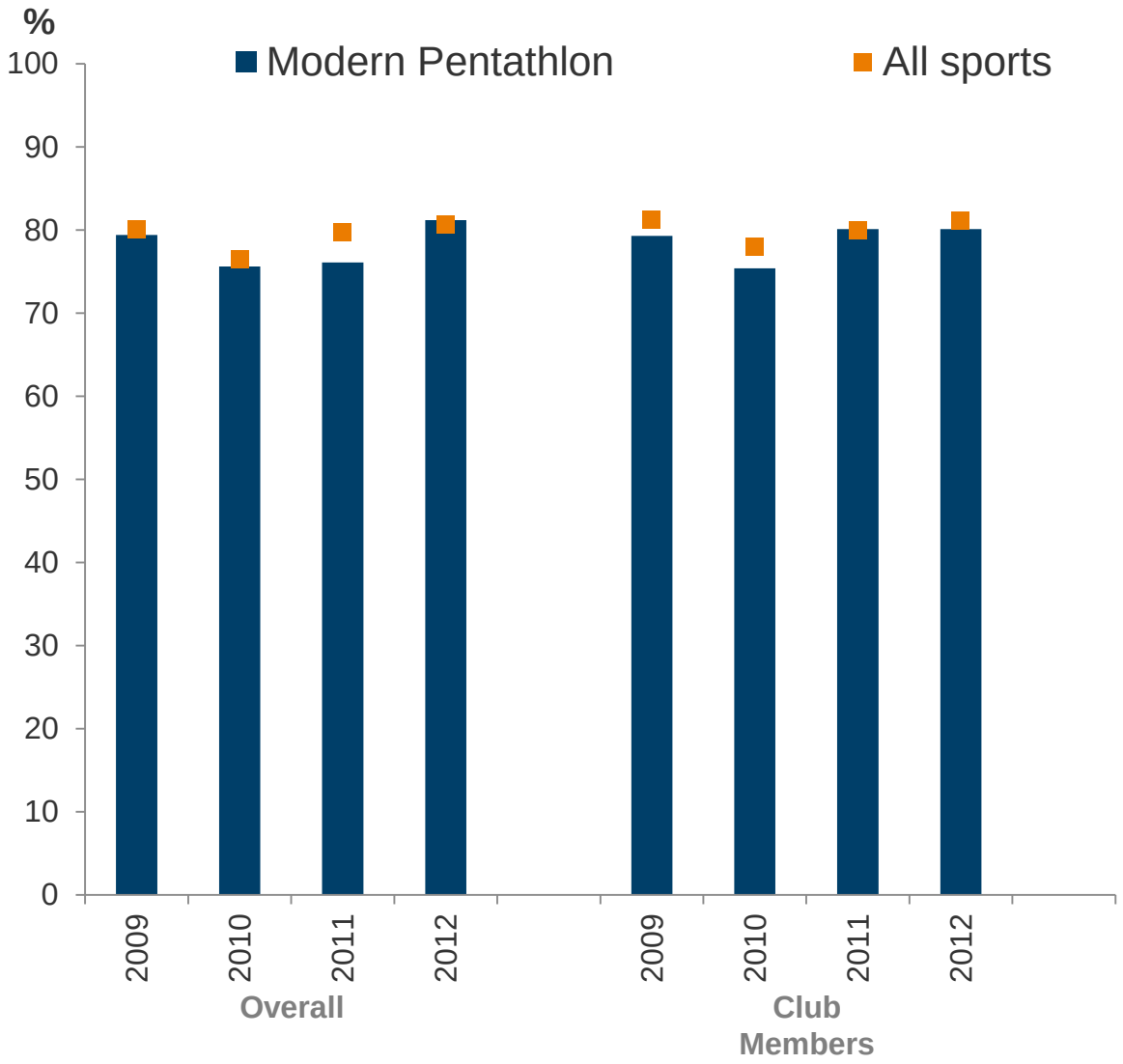
Satisfaction with the quality of the sporting experience survey (SQSE 4)

Results for Modern Pentathlon: Trends 2009-2012

July 2012

Overall satisfaction score, 2009 to 2012



- Across all sports satisfaction has increased from 80.0 in 2009 to 80.6 in 2012.
- Overall satisfaction in Modern Pentathlon has increased from 79.4 in 2009 to 81.2 in 2012
- Club member satisfaction in Modern Pentathlon has increased from 79.3 in 2009 to 80.1 in 2012

Base: Overall 60; Club Members 45

SPORT ENGLAND

Satisfaction and importance by domain, 2009-2012

Scores shown are satisfaction and importance out of 10 for the domains at an overall level

	Satisfaction				Importance			
	2009	2010	2011	2012	2009	2010	2011	2012
Performance	7.9	7.1	6.8	7.7	7.0	-	8.4	8.3
Exertion & fitness	7.6	7.9	8.4	8.7	7.0	-	8.5	8.3
Release & diversion	8.1	8.3	8.2	8.4	6.4	-	8.3	8.6
Social aspects	8.4	8.0	8.0	8.2	6.7	-	8.2	8.6
People & staff	8.0	8.0	8.0	8.4	6.9	-	8.3	8.6
Ease of participating	7.0	7.0	7.2	7.7	6.3	-	8.1	8.0
Facilities & playing environment	7.9	7.5	7.9	7.8	6.9	-	7.6	7.7
Coaching	8.0	7.2	6.6	7.9	7.1	-	8.3	8.5
Officials	8.0	7.7	8.7	7.9	6.9	-	8.6	8.5
Value for money	8.0	7.1	7.4	8.1	7.2	-	7.9	8.3

Questions on importance not asked in 2010

Base: Overall 60

Greatest changes in satisfaction, 2009-2012

Are changes in satisfaction reflecting your interventions?

↑ Exertion & fitness

- Satisfaction has increased from 7.6 to 8.7, this is the domain with the biggest increase in satisfaction.

↑ Ease of participating

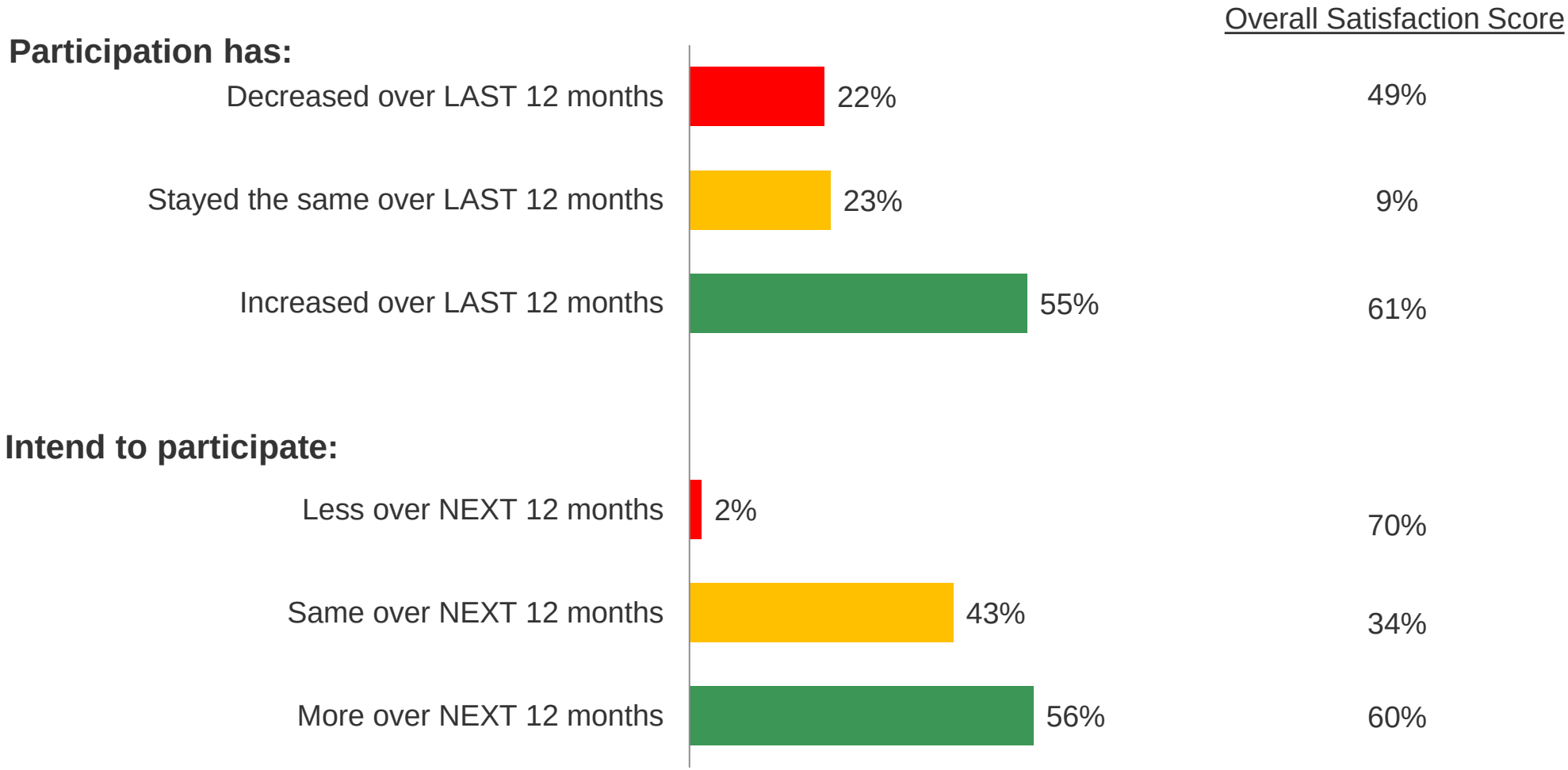
- Satisfaction has increased from 7.0 to 7.7.

↑ People & staff

- Satisfaction has increased from 8.0 to 8.4.

Previous and future intended participation

Overall satisfaction by previous participation and future intended participation in Modern Pentathlon

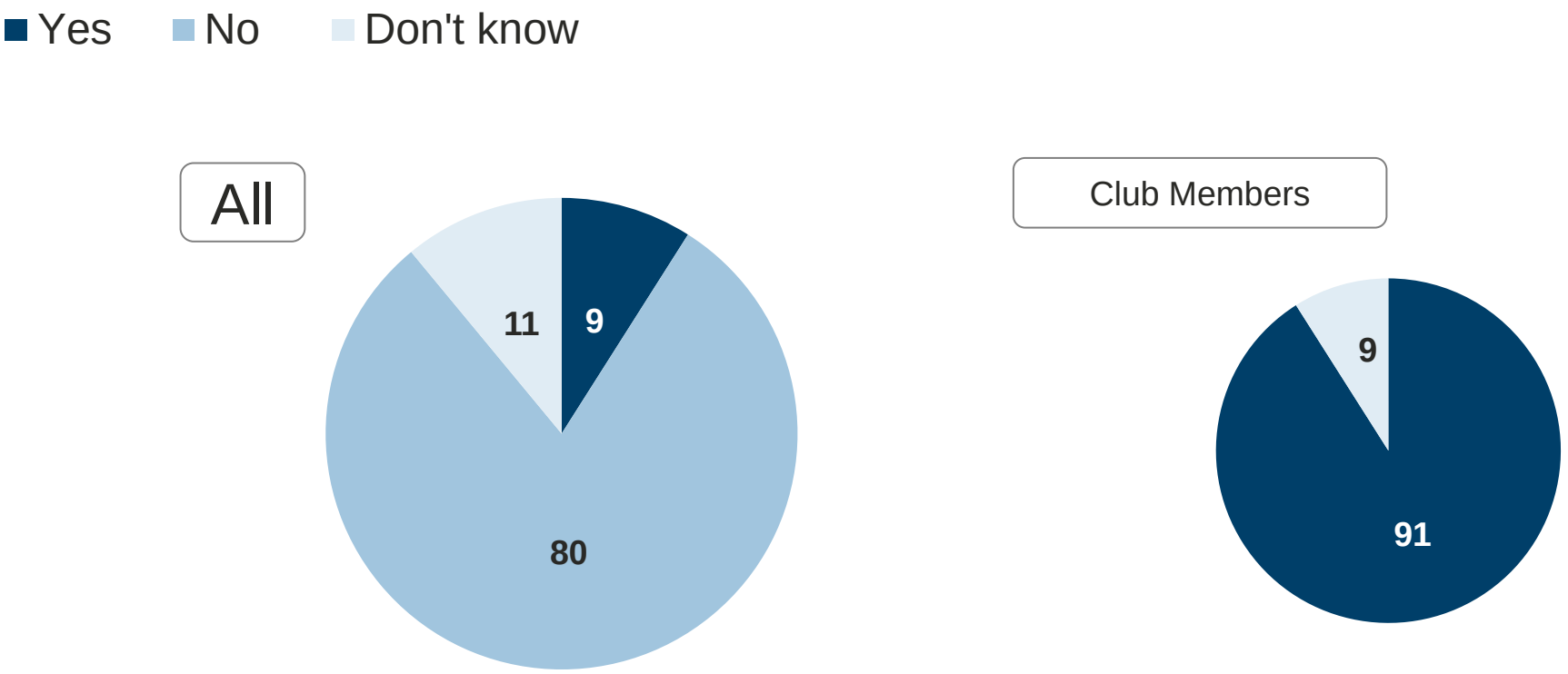


Base: 60

Modern Pentathlon specific questions

Modern Pentathlon- Membership

Q. Are you a member of a The Modern Pentathlon Association of GB affiliated Modern Pentathlon club?

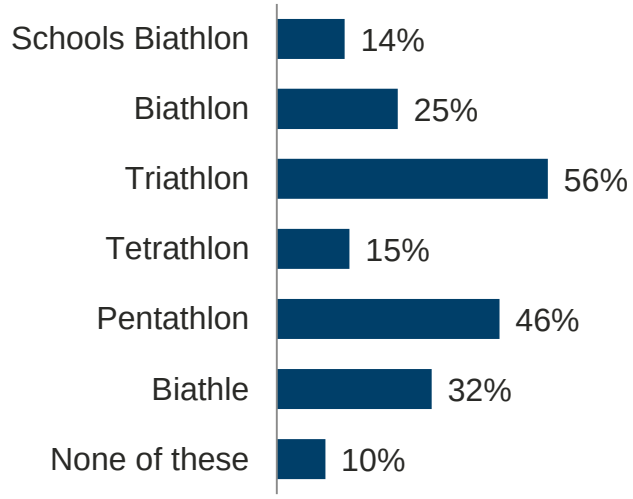


Base: Overall (60); Club Members (45)

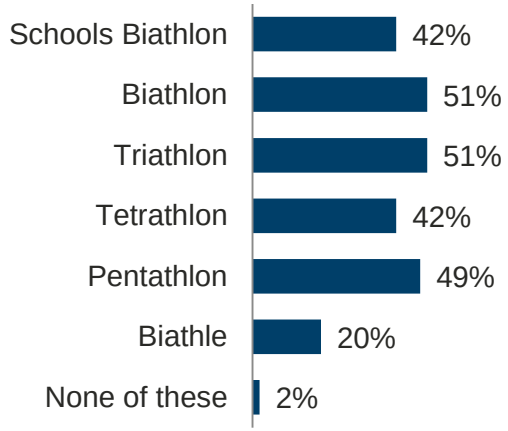
Modern Pentathlon

Q. Which of the following events have you taken part in over the last 12 months?

ALL



Club Member



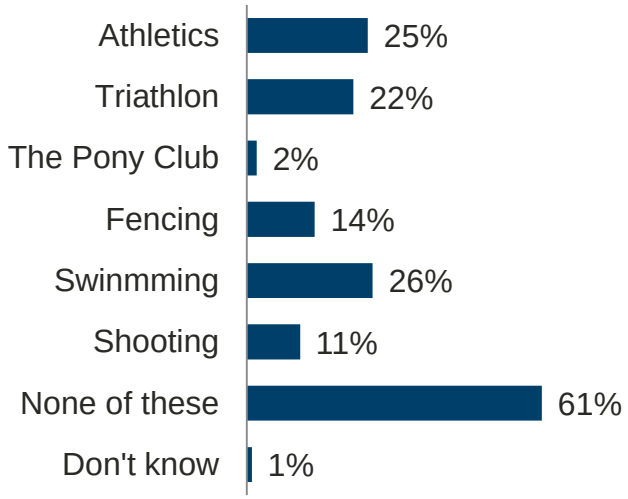
Base: Overall (60); Club Members (45)

Modern Pentathlon

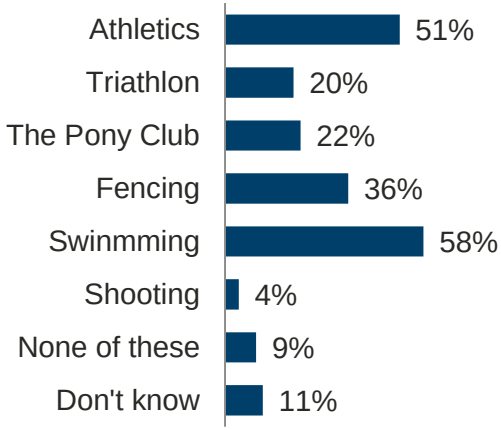
Q. Are you a member of the Governing bodies for any of the following sports?

% who are members

ALL



Club Member



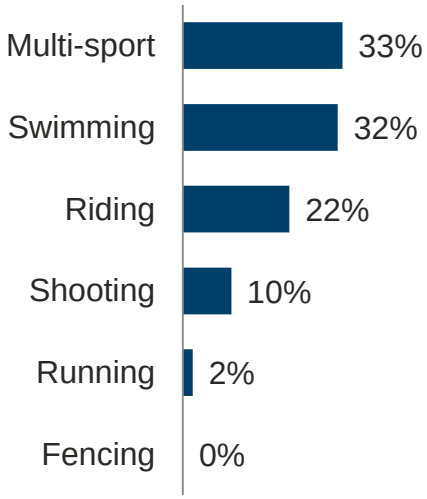
Base: Overall (60); Club Members (45)

Modern Pentathlon

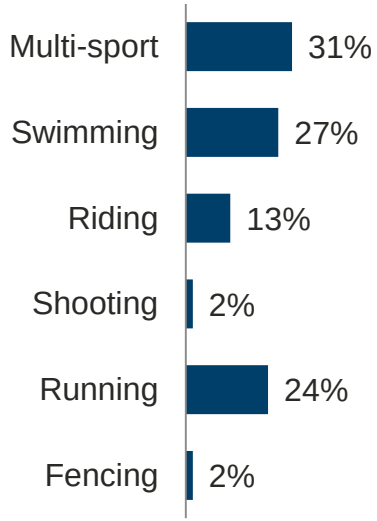
Q. Please rank in order which of these sporting events you enjoy most?

% saying ‘most enjoy’ 1st

ALL



Club Member



Base: Overall (60); Club Members (45)

From the mouths of participants

A selection of open response comments:

- I love my sport and my only concerns really lie with selections for competition

- Availability of coaches and facilities in my area is very poor

- Pentathlon GB organise training camps with expert coaching

- The training times were not compatible with my working schedule at that time but I plan to increase my participation once this changes

Do you need more?

- A full set of detailed data (including verbatim responses) is available in Excel format via your Sport England Relationship Manager
- Full methodological information can be found on the research section of the Sport England website
- In total 60 people (aged 16 and over) from Modern Pentathlon took part in the survey between February and May 2012; 9 general participants, 45 affiliated club members and 6 talent pool members.
- All satisfaction and importance scores exclude people who have said “don’t know” for the specific question