

Improvement Teams

An Improvement Team is a small team of people representing different parts of the organisation or partnership, established to identify, plan and implement improvements, which result in increased value. An Improvement Team is set-up to work on a specific improvement project to achieve the defined output. There could be a number of them in operation at a time.

The Improvement Team is given complete responsibility to make the improvements. Any issues relating to capital expenditure or changes to wider staff roles normally need to be reported to the senior management team for approval. The Improvement Team could meet on several occasions to ensure that the changes have been made and then disbands.

Improvement Teams achieve the following:

- Good use of people's knowledge
- Increased staff ownership of changes
- A structured and comprehensive approach to planning and implementing sustainable changes

Improvement teams should operate in a structured way and should use a range of improvement tools and techniques. A typical Improvement Team process follows the **GROW** Model....

