

RADAR®

RADAR is an internally recognised concept and tool which underpins organisational **Excellence**. It provides a challenge and support for organisations pursuing Excellence using a Self Assessment and improvement planning system.

The following questions can be asked during Self Assessment and improvement planning....

Results:

- Does the organisation know what specific results it is trying to achieve?
- Is there a system for measuring & evaluating historical trends, comparisons with internal targets and comparisons with external organisations, industry averages & best in class?
- What are the actual results? (used for Self Assessment)
- To what extent can the organisation trace the cause of its results?

Approach:

- Have approaches been planned and underpinned by clearly defined processes?
- Do the approaches have a clear rationale?
- Are the approaches focused on stakeholder needs?
- Do the approaches support policy & strategy?
- Are the approaches linked as appropriate?

Deployment:

- Are the approaches implemented for all relevant areas of the operation?
- Are the approaches implemented amongst all relevant people?
- Are the approaches implemented in a systematic way?

Assessment and Review:

- Is there regular measurement of the effectiveness of the approach and its deployment?
- Are learning activities used to identify and improvement opportunities?
- Are the measurement and learning activities used to identify, plan and implement improvements?